

FEBRUARY 3, 2016 MEETING OF RESIDENT COUNCIL

COPPER LAKE ESTATES

SUBMITTED FEBRUARY 5, 2016

Meeting was called to order by Council Chairwoman Willa Hill at 10:00 AM with nine members present. The minutes of the last meeting held on December 2, 2015 had been passed out to Council members prior to this meeting. A motion to approve the minutes was made by Dan Lucas and seconded by Mary Land. Minutes were approved. Minutes of the Special Meeting of Resident Council held on January 21, 2016 had also been passed out previously and a motion to approve them was made by Shirley Jackson and seconded by Mary Land. Special Meeting Minutes approved.

COMMITTEE REPORTS

ACTIVITIES COMMITTEE REPORT: Activities Chairwoman, Mary Land.

JANUARY

Theme – COPPER LAKE ESTATES GOT TALENT – Our activities revolved around talent.

The all resident talent show and auditions, a “Who’s Got Talent” quiz, men and women’s hobby shows, we had an opera singer come and share her talent with us. We also had

Barbara from Madeline’s Flowers show us how to put a flower arrangement together.

TALK OF THE ORCHESTRA - Was here Tuesday, January 12th at 7:00pm in the dining

room. **STRETCHING FOR RELAXATION** – Chris with Rehab Care was instructing us the best ways to stretch and relax on Tuesday, January 19th at 3:00 pm. **BIBLE STUDY** -

Dean Potter is leading our Bible Study now and the first class was Tuesday, January 19th at 6:45 pm. **PERFORMANCE** - June Carter performed here on Friday, January 22nd at

3:00 pm and we also had a great birthday celebration for Pauline Mullins! **GOLDEN HARMONIZERS** - The Harmonizers were here to sing on Wednesday, January 27th at 10:00 am and were enjoyed by all in attendance. **WEEKEND ACTIVITIES** - We are trying to add new activities for the weekends. If you have any ideas, please let Mary Land k

now or put in the suggestion box. Thank you!

FEBRUARY

THEME: ROLLING OUT THE RED CARPET – We will be exploring the topic of the Academy Awards. Several activities centered around the Academy Awards will include

the history of the Academy Awards, playing Academy Award Wheel of Fortune, making centerpieces and Wall of Fame stars, Oscar Winning Song Match-up and shopping at Barbie's Consignment Store for our beautiful outfits. On Sunday, February 28th, we are having our Academy Awards Party! **PERFORMANCE** – Kam Brad (Violinist) will be here Friday, February 5th at 3:00 pm. **GIRL SCOUT COOKIES** – A local girl scout will be here to sell cookies on Monday, February 15th at 10:00 am. **DOWNTON ABBEY TEA PARTY** – Come and enjoy tea with us on Tuesday, February 16th at 2:00 pm. – **U GOT TRIVIA** - Universal Health will be here to play trivia on Tuesday, February 16th at 3:00 pm. **BRAIN HEALTH UNIVERSITY** – New season starts the beginning of February and will end March 31st. **WEEKEND ACTIVITIES** – We still need ideas for additional weekend activities. If you have ideas or suggestions, please let Mary Land know or put in the suggestion box!

FOOD COMMITTEE REPORT – Jean Kirk, Chairwoman

There were **seven** members present as well as Andrea Clark, Zack and Josh from the kitchen.

GOOD THINGS – Hot chocolate machine fixed, smothered burritos which Zach prepared, ham and beans, scalloped potatoes, side salads, pecan pie, cherry cobbler, frittatas, fried chicken, chicken tenders, cheeseburgers, sweet potatoes, salmon patty. Thanks for the fruit and the beets.

NOT SO GOOD – Food cold, running out of food, soup and salad not served before the meal and most soups not good, no pasta in chicken alfredo, sides do not go with meat courses, potatoes served with skins hard to eat, need different kind of cornbread, need more variety of vegetables and more than one vegetable at night. There was a problem with a server and a dessert order "to go", sausage patties not good, sometimes we do not get menus, baked potatoes not always good and are still hard, pork loin a bit dry, grapefruit not cut, coffee not ready for breakfast, getting coffee with meal, pasta too dry, keeping condiments on tables. On 2/2/16 dinner was a joke!

Menus will be accessible Saturday evening. The breakfast special for the day will be printed on the menu. Menus come from Corporate and they are on a five week cycle and since they do come from Corporate that's what we use, we have little leeway to

make changes. There will be some changes on the Always Available menu each cycle such as a Cobb salad or a BLT sandwich. Andrea reads every comment card she gets. She was asked about the appetizers and onion rings. She said that a freezer was down so she cooked the food rather than have to throw it away. It was reported that at breakfast residents were told there was no bread or eggs. Andrea said that was not true and asked who the server was.

Fred Becker, Regional Food Services, stated that he thought things were fixable. He said he had been working with Andrea, and that she is sharp, smart, and knows food. He also stated that there will be training for the staff in February. On the subject of condiments he suggested that servers pass through the dining room before each meal and check out the condiments. He said they should take the condiments off the tables at night and replace them the next day. The question was asked why we had to have two sets of glasses on the table as we preferred the stemmed goblets (the glasses were gone the next meal)! At breakfast there was no coffee at 7:00 am. Andrea stated that the coffee urns are taken to the kitchen and washed and sanitized but that there should be at least one out by 6:30 am ready for breakfast at 7:00 am. It was mentioned that many mornings the servers are late taking orders. New cereal bowls will be replacing the old flat ones. Let servers know if you need cups or glasses. People coming in before or after appointed times bogs down the kitchen staff and slows down service.

Copies of comments written and signed by residents at the 5:30 pm seating with concerns about food and service were read to the Committee. Most of these concerns are long standing; they will be copied and given to the Executive Director and Dining Services Manager.

LIBRARY COMMITTEE - Lillian Williams, Chairwoman

The Metropolitan OKC Library System exchanged books in the Library with a good selection of new titles.

LAWN & GROUNDS COMMITTEE – Dan Lucas, Chairman

This is a slow season for Lawn & Grounds. Beginning to plan for Spring. It was asked if a tomato garden might be planted that residents could tend. This would require space

and probably raised beds in order for residents with walkers and in wheel chairs to reach. Dan will check with Management and see if this might be a possibility. We have no date when the Lawn Service will resume. There is still a lot of debris in the lake.

OLD BUSINESS - Name(s) submitted for Person(s) of the month are: Jim and Panzy Jones, Joan and Arnold Balew and Jean Smith

NEW BUSINESS - Sue Cooper turned in her resignation to the Council as she is moving. She had one more existing year to serve. She also reported that two decorative cats that had been sitting outside her apartment door had been taken. She asked that anyone with knowledge of this contact her as she would like to have them back. It was noted that we have many people coming in and out all day and that visitors and service people should have a "Visitor" badge so we would know if they didn't have a badge they probably shouldn't be in here.

It was suggested that in order to have better communication we might put the minutes of the Resident Council on the Connected Living Website. Council felt it was not necessary as they are in the Library in a notebook for anyone who wants to see them.

A resident passed out a Memo to all Resident Council Members with a copy to the Executive Director and Corporate regarding free high speed internet. He stated he was told as well as others that there was free high speed internet in all apartments and that this was not the case. This has been continuously worked on with no success. It is no longer advertised and prospective residents are told it is available in "common" areas.

Motion was made by Mary Land for adjournment, 2nd by Dan Lucas. Meeting adjourned at 10:50am.

Respectively submitted



Mary Lanie

Secretary